



ebtCardholder go to: <https://www.ebtedge.com/gov/portal/CardholderLogon.do?first=true&url=ALL>

HOW TO PAY YOUR CHILD CARE PROVIDER

Know/ check your balance on your card write it down before making a payment to your child care provider.

The options below are available to you for paying your child care provider: using the Internet and using the Customer Service toll-free telephone line below.

USING THE INTERNET

1. Logon to www.ebtedge.com with your EBT card number and your PIN.
2. Click on the link for Child Care Payment Transfer.
3. Choose the child and the Provider's ID number.
4. Enter the amount to pay the provider.
5. Check that the amount is display correct.
6. Enter your PIN and press "Confirm".

USING THE CUSTOMER SERVICE TOLL-FREE TELEPHONE LINE

You can also transfer funds to your provider through the automated line using a touch tone phone. You will need to ask your provider for their provider ID number.

Follow these steps to transfer funds over the phone:

1. Call the toll-free Customer Service line at 1-877-201-7601.
2. Enter the 16-digit card number found on the front of your card.
3. Enter your PIN, listen to your balance, and then select "Make a Payment".
4. When asked, choose the child by their "child ID number".
5. Choose the Provider's ID number. Enter the child card benefit amount you wish to transfer.
6. Write down the child, provider, payment confirmation number, the amount of the payment, and the date and time you made the payment for your records.

Always get a receipt from your provider for all child care payments.

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